altitude
SKILLS DEVELOPMENT

PROGRAMME BROCHURE

ALTITUDE SKILLS DEVELOPMENT

SAQA ID 118709

OCCUPATIONAL CERTIFICATE

Commercial Cleaner

Build the capability to prepare, clean and complete commercial cleaning tasks safely and to standard.

BUILD WORK-READY CLEANING SKILLS



NQF LEVEL	QUALIFICATION	MANAGED ROLLOUT
Level 1	120 credits	12 months

Purpose & rationale

Purpose

The purpose of this qualification is to prepare a learner to operate as a Commercial Cleaner. A Commercial Cleaner applies cleaning knowledge, practical capability and workplace experience to clean offices, retail complexes, warehouses and other commercial premises to standard.

Qualified learners will be able to:

- Plan and prepare for cleaning operations.
- Clean different types of commercial surfaces.
- Use equipment, chemicals and consumables safely.
- Complete end-of-task duties and confirm work.

Why commercial cleaning matters

Commercial Cleaners support safe, hygienic and functional environments across a wide range of businesses. Consistent cleaning practice protects workplace users and helps organisations maintain the quality of their premises.

This national qualification develops the skills required to use cleaning equipment and chemicals correctly, follow cleaning methods and complete tasks reliably. Learners connect safe work habits with practical performance and workplace evidence.

What sets the Altitude rollout apart

01 Integrated learning

Knowledge, practical activities and workplace experience are connected throughout the programme so learners build competence progressively.

02 Workplace connected

Learners practice tools and processes in a supported environment before applying them in authentic workplace settings.

03 Supported throughout

Facilitators, learner support staff, mentors and programme administration monitor progress and provide support throughout the programme.

ALTITUDE DELIVERY MODEL

Integrated programme delivery

Knowledge learning, practical skills and workplace experience are integrated throughout the programme. Learners build understanding in the classroom, practice cleaning methods in a supported environment and apply those skills through authentic workplace evidence.

01

Build the knowledge

Facilitated learning develops the principles of commercial cleaning, health and safety, equipment, chemicals and consumables. Learners explore methods used for different areas and surfaces.

02

Practice the skills

Structured practical activities and cleaning routines allow learners to practice preparation, surface cleaning, equipment handling and end-of-task duties before workplace application.

03

Apply it in the workplace

Learners complete authentic commercial cleaning activities, collect evidence, maintain work experience records and obtain supervisor guidance and sign-off as required by the curriculum.

04

Assess, support and progress

Assessment, feedback, learner support and progress tracking run throughout the programme. Practical observation and workplace evidence help learners prepare for programme completion and EISA readiness.

Integrated by design

Knowledge, practical application and workplace experience are connected throughout the programme so that learners build competence progressively rather than in isolation.

Learner support built in

Facilitator feedback • Study group support • Progress monitoring • Workplace evidence guidance • Catch-up planning • Attendance and submission tracking

Learning modules

Knowledge modules

MODULE	MODULE TITLE	NQF	CREDITS
811201-000-00-KM-01	Introduction to the World of Work	1	6
811201-000-00-KM-02	Basics of Health, Safety and the Environment	1	5
811201-000-00-KM-03	Introduction to Commercial Cleaning	1	5
811201-000-00-KM-04	Commercial Cleaning Equipment, Chemicals and Consumables	1	5
811201-000-00-KM-05	Basics of Cleaning Commercial Kitchenette	1	5
811201-000-00-KM-06	Cleaning Ablution Facilities	1	5
811201-000-00-KM-07	Basics of Cleaning Commercial Floor Surface	1	4
811201-000-00-KM-08	Introduction to Above the Floor Surface	1	4
TOTAL CREDITS FOR KNOWLEDGE MODULES: 39			

Practical skills modules

MODULE	MODULE TITLE	NQF	CREDITS
811201-000-00-PM-01	Complete Before Shift Duties	1	3
811201-000-00-PM-02	Clean Above Floor Surface	1	6
811201-000-00-PM-03	Clean the Commercial Kitchenette	1	6
811201-000-00-PM-04	Clean Ablution Facilities	1	5

Practical skills modules continue on the next page.

Learning modules continued

Practical skills modules

MODULE	MODULE TITLE	NQF	CREDITS
811201-000-00-PM-05	Clean and Maintain Storeroom	1	4
811201-000-00-PM-06	Clean Floor Surfaces	1	6
811201-000-00-PM-07	Check and Confirm Completed Tasks	1	5
TOTAL CREDITS FOR PRACTICAL SKILLS MODULES: 35			

Work experience modules

MODULE	MODULE TITLE	NQF	CREDITS
811201-000-00-WM-01	Procedures for Completing Before Shift Duties	1	4
811201-000-00-WM-02	Procedures for Cleaning Above the Floor Surfaces	1	7
811201-000-00-WM-03	Procedures for Cleaning the Commercial Kitchenette	1	7
811201-000-00-WM-04	Procedures for Cleaning Ablution Facilities	1	7
811201-000-00-WM-05	Procedures for Cleaning and Maintaining Storeroom	1	5
811201-000-00-WM-06	Procedures for Cleaning Floor Surfaces	1	10
811201-000-00-WM-07	Procedures for Checking and Confirming Completed Tasks	1	6
TOTAL CREDITS FOR WORK EXPERIENCE MODULES: 46			

Minimum qualification credits 120

Altitude Skills Development provides training, internal formative assessment and support to prepare learners for the External Integrated Summative Assessment (EISA). The EISA is conducted separately through the relevant QCTO assessment arrangements at an accredited assessment centre. Learners must provide the required evidence of completed knowledge, practical skills and work experience components to qualify for external assessment.

altitude
SKILLS DEVELOPMENT

BUILD CAPABILITY. CREATE OPPORTUNITY. DELIVER IMPACT.

Develop your next generation of cleaning professionals.

Partner with Altitude Skills Development to build commercial cleaning capability through a managed programme that connects learning, practical application and workplace experience.

ENTRY REQUIREMENTS

Open access - no minimum prior qualification stipulated by SAQA.

WEBSITE

altitudeskillsdevelopment.co.za

CAPE TOWN

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Occupational Certificate: Commercial Cleaner

SAQA ID 118709 | NQF LEVEL 1 | 120 CREDITS | 12 MONTHS MANAGED ROLLOUT